

## **51002.5 Submission of Electronic Treatment Authorization Requests (eTARs)**

### **(a)**

The Department shall consider the capacity of a provider to comply with the requirements of Welfare and Institutions Code Section 14133.01, as it pertains to the submission of eTARs, including: (1) Allowing a provider a reasonable time to establish the infrastructure necessary for the generation of eTARs. (2) Offering a provider the opportunity to participate in education and training provided by the Department on the generation and submission of eTARs.

#### **(1)**

Allowing a provider a reasonable time to establish the infrastructure necessary for the generation of eTARs.

#### **(2)**

Offering a provider the opportunity to participate in education and training provided by the Department on the generation and submission of eTARs.

### **(b)**

A provider shall submit a TAR, as an eTAR, through the Medi-Cal eTAR web portal system.

### **(c)**

A provider may submit a paper TAR to request authorization when there is a disruption in the Medi-Cal eTAR web portal system that delays the provider from

submitting the eTAR for more than 72 consecutive hours; and the Department has directed the provider to submit a paper TAR.