```
California Code Of Regulations
|->
Title 22@ Social Security
|->
Division 3@ Health Care Services
|->
Subdivision 1@ California Medical Assistance Program
|->
Chapter 3@ Health Care Services
|->
Article 1.3@ General Provisions
|->
Section 51002.5@ Submission of Electronic Treatment Authorization Requests (eTARs)
```

## 51002.5 Submission of Electronic Treatment Authorization Requests (eTARs)

## (a)

The Department shall consider the capacity of a provider to comply with the requirements of Welfare and Institutions Code Section 14133.01, as it pertains to the submission of eTARs, including: (1) Allowing a provider a reasonable time to establish the infrastructure necessary for the generation of eTARs. (2) Offering a provider the opportunity to participate in education and training provided by the Department on the generation and submission of eTARs.

**(1)** 

Allowing a provider a reasonable time to establish the infrastructure necessary for the generation of eTARs.

(2)

Offering a provider the opportunity to participate in education and training provided by the Department on the generation and submission of eTARs.

## (b)

A provider shall submit a TAR, as an eTAR, through the Medi-Cal eTAR web portal system.

## (c)

A provider may submit a paper TAR to request authorization when there is a disruption in the Medi-Cal eTAR web portal system that delays the provider from

submitting the eTAR for more than 72 consecutive hours; and the Department has directed the provider to submit a paper TAR.